

Contact Us:
 Customer Service: 877.684.7946
 Email: customercare@swimspot.com

EXCHANGE AND RETURN FORM

Returns are accepted within 14 days and exchanges are accepted within 30 days of purchase.

Items should be unwashed and unworn with original tags and hygiene strips attached

STEP 1

Print a pre-addressed return label

Visit swimspot.com/return-label/ to create a label. Return label shipping cost is \$8.00 for **U.S domestic** orders only. You may elect to return via another ship method. Expense on alternate shipping methods cannot be reimbursed.

STEP 2 - Please fill out the Information below.

Customer Name: _____

Order Number: _____

BILLING INFORMATION

Name _____

Address _____

City _____ State/Prov. _____ ZIP _____

E-mail _____

Telephone Daytime _____ Evening _____

SHIP TO ADDRESS (if different from Customer Billing Information)

Name _____

Address _____

City _____ State/Prov. _____ ZIP _____

E-mail _____

Telephone Daytime _____ Evening _____

STEP 3 - How would you like us to handle your request?

Shipping and handling fees are not refundable.

- Refund with customer provided label/paid for return shipping
- Refund with SwimSpot Return Shipping Label - \$8.00 (for domestic U.S orders ONLY)
- Exchange item (Free Return Shipping and Free Shipping on all domestic U.S exchanges ONLY, please fill out reorder section below)

STEP 4 - Return(s) - Required for returns & exchanges. List item(s) you are returning including reason (refer to chart).

Qty	Item Number	Color	Size	Description	Reason
1	AT58157	MLT	M	Athena Indo Ombre Bandini	42

STEP 5 - Exchange Order (Please fill out the reorder section below. Required for all exchanges.)

Qty	Item Number	Color	Size	Description	Price
1	AT58157	MLT	M	Athena Indo Ombre Bandini	42

STEP 6

Enclose this form along with the merchandise in a secure package. Your return will be promptly processed after arrival at our facility. Exchange orders qualify for free shipping (3-7 business days). You may upgrade to another shipping method for an additional charge.

**Return Address: 2692 Dow Avenue
 Tustin, CA 92780**

By signing below, I authorize SwimSpot Holdings LLC. to use the method of payment from my original order for the new exchange order.

Signature _____

NOTE: Additional merchandise ordered may qualify for additional special offer or require additional shipping and handling charges. If no method of payment is provided, the original credit card will be charged for any balance due. A full accounting will be included with your merchandise when it is shipped. If you have any questions about your return, please email us at customercare@swimspot.com

We will gladly issue a refund within 14 days for the value of the merchandise. Exchanges are accepted within 30 days of purchase. Any orders returned after 30 days will not be accepted and returned to sender.

Sizing	Too Small	Too Large	Service	Quality
Overall	28	22	11 - Wrong item shipped	16 - Marked, spotted, stained
Chest/Bust	29	23	12 - Late arrival	17 - Quality of fabric
Waist	30	24	14 - Duplicate shipment	18 - Workmanship
Seat/Hips	31	25	15 - Had cancelled merchandise	19 - Defective
Rise/Crotch	32	26		21 - Item not as pictured
Length	33	27		
Style/Preference				
37 - Do not like fabric	38 - Do not like color	39 - Do not like style		
Other				
40 - Changed mind	41 - Gift-do not want	42 - Reason not listed		

If you would like to list any additional comments please do so below: